

Elixir Cloud

Classic reliability meets modern performance.

Built on decades of expertise, Elixir Cloud is a cloud-based customer communications management (CCM) solution designed for the future of customer experiences: *Simplified, secure, and scalable.*



Why choose Elixir Cloud?

Get your infrastructure ready for the future today with an API-first strategy

Scale your communications tools with your needs instead of paying for features you don't need and capacity you don't use year-round

Uncover new revenue opportunities with personalization and multi-channel delivery

Take products to market faster with automated, template-based workflows for document personalization and generation

Get new value-adding CCM features fast with no downtime during upgrades

Rely on dedicated support — call and you'll get a real human, not a handoff



Fully cloud-native.
Fully secure and compliant.

Elixir Cloud is **SOC 2 Type II attested** and **HITRUST Certified**. Our unique data processing model, tenant isolation, and **secure-by-design architecture** minimize data security and compliance risk.

Key Features



Connect
Integrate enterprise apps, data sources, and legacy systems to your comms with our flexible, robust API-first approach.



Configure
Choose the most valuable features, customize access by role, and optimize workflows for greater control over your communications.



Design
Empower business users to create, personalize, and deploy effective, data-driven, dynamic content at scale.



Collaborate
Foster seamless, secure, simultaneous work across teams and departments, from data and design to approval and deployment.



Deliver
Use batch and real-time triggers to reach customers across virtually any channel with a single design and a repeatable process.



Analyze
Get the full picture of your comms with real-time, customizable dashboards for job statistics, delivery, and user activity.

What makes Elixir different

elixir



API-first strategy



Self-service tools



Cloud-native scaling



Configurable features



Secure & compliant by design



In CCM since 1985

Real customer results

70%
cost savings

by switching from print to digital bank statements

Delivering ANOCs and EOCs

3 weeks ahead of deadline

CCM migration in <1 year

10k new customers monthly

by launching a digital banking app with Elixir

"We've been meeting next-to-impossible deadlines because of Elixir Cloud.

It's improved every year."



Marketing Manager, Customer Communications
Top Medicare Organization

With Elixir Cloud's user-friendly tooling and cloud-native scalability, one of the top U.S. healthcare payers automates document generation across **more than 300 plans** with easy template updates, sending 1,000+ documents to millions of members with **zero errata**.

[Read more case studies](#)

Get a demo and see feature details, use cases, integrations, case studies, and pricing at elixir.com.