KEY CAPABILITIES OF ELIXIR CLOUD

Ten products. Four stages. One engine.

Elixir Cloud brings every step of customer communications into one suite, from migrating legacy templates to delivering on every channel. Each product owns a stage of the journey, and Elixir Communications, the production engine, runs at the center of all of them.

Privacy by design: we never store your content

STEP 1

MIGRATE

Elixir Migrate
AI template migration

Elixir Compare
Old vs. new output validation

STEP 2

CREATE

Elixir Write
Compliant content authoring

Elixir Visualize
AI visual asset generation

Elixir Transcribe
COMING SOON
Voice capture and transcription

STEP 3

VALIDATE

Elixir Compare
Template change detection

Elixir Accessibility
Verifies documents are accessible

STEP 4

DELIVER

Elixir Sign
Provably private e-signatures

Elixir Verify
Email validation and domain health

Elixir Assemble
Bundling, kitting and watermarking after composition

Elixir Accessibility
Fixes accessibility issues before delivery

Elixir Communications

The production engine at the center

BUILT IN

Content review
Multi-reviewer approval workflows

BUILT IN

Multichannel delivery
Print, email, SMS, WhatsApp, Apple Wallet, customer portal, S3 and webhook

Elixir Communications does the heavy lifting.

Six capabilities sit inside the production engine, so every document your teams create moves from data to delivery in one place, with the access controls and audit trails regulated industries need.

Connect

- Integrates with modern and legacy systems
- Ingests data from CRM, ERP, marketing automation and more through an API
- Batch, event-triggered and on-demand processing
- Outputs JSON, XML, delimited and other formats

Configure

- Workspaces customized by department
- Data and assets separated and secured
- Role-based access control with IAM and SSO support

Design

- A designer built for business users
- Content management with version control and audit trails
- Commenting, review and approval

Collaborate

- Real-time work across teams
- Custom approval rounds
- Automatic version history and audit trails

Deliver

- Print, email, SMS, WhatsApp, customer portal, Apple Wallet and more
- Channels tailored to each customer's preference
- Configurable document storage

Analyze

- Real-time, customizable dashboards
- Reporting on job, delivery and user activity
- Role-based access to data

40+ years
in customer communications software

SOC 2
Type I certified

SOC 2
Type II attested

HITRUST
certified

Great CCM is more than a bunch of great features.

Capabilities only matter when they solve the problems your teams face every day and fit the CCM stack you already run. See Elixir Cloud in a demo built around your use cases.

Request a Demo

elixir.com/request-demo

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