# **Achieve Faster ROI**

With a Powerful, Dynamic Customer Communication Tool.



# Modernize Your Communication with Elixir Cloud. Realize Big Benefits for Your Customers, Employees, and Bottom Line.

Small and medium sized businesses are facing more pressure than ever before. Rapidly evolving customer demands, widening talent gaps, and tightening margins all add to the struggle. One more way you may be eroding your competitive edge? Clinging to a legacy customer communication system. Outdated communication tools lead to more than missed revenue opportunities. *Poor communications lead customers to disengage*. In turn, *this diminishes brand loyalty in an era where personalization is key*. And the impact isn't limited to external users.

Internally, *outdated software leads to employee dissatisfaction*. Struggling with inefficient, legacy software is frustrating and drives higher staff turnover. Moreover, the hidden costs of maintaining legacy systems escalate over time. So, your organization is exposed to increased security vulnerabilities and compliance risks. It's time to rethink the true cost of maintaining the status quo.

# The price of legacy communications is more than tech debt and infrastructure costs:

## Loss of Potential Revenue

Lack of data-driven communications can decrease cross-selling by 10-15%.

-Deliotte

#### Unmet Customer Expectations

Personalized outreach and communications can deliver 5 to 8 times the ROI.

-McKinsey

#### **Higher Turnover**

35% of employees say frustrating technology is a top reason to leave a role.

-Aspire

At Elixir we challenge the legacy communication status quo. Elixir Cloud is a transformative customer communication management (CCM) software. It's easy to implement and use. Plus, flexible pricing means it can fit every organization's needs and budget. Upgrade to a solution that works for you and your customers. One that personalizes customer interactions, streamlines employee workflows, and fortifies your security and compliance. Don't let outdated communications hold your business back any longer.



#### **Achieve Organizational Goals**



### Improve the Customer Experience

- Increase loyalty through personalized, relevant communications.
- Capture missed cross & upsells revenue.



## Maximize Your Operational Efficiency

- · Accelerate workflows.
- Embrace a modern UI that makes work easier.



## Consolidate And Digitize Communications

 Create all your communications in one tool, from ID cards to complex welcome packets.



## Eliminate IT Reliance and Unnecessary Costs

 Leverage cloud CCM to empower business users to create and manage communications.



## Reduce Risk & Improve Compliance

- · HITRUST.
- · SOC2 certified.
- · HIPPA complaint.

#### **Maximize ROI and Reduce Risk**

While Migrating to a Modern, Cloud, SaaS solution.

- Start sending communications in weeks, not months.
- Save an average of 50% over other platforms with flexible pricing and packaging.
- Reduce time to value and see an overall ROI of over 500% by modernizing.
- Leverage AI powered migration to easily move documents from legacy or other CCMs.
- Reduce risk and simplify compliance with cloud security and robust compliance features.





# Everything Your Organization Needs to Modernize Your Communications

Elixir Cloud is an end-to-end communication platform. Designed with leading technology, Elixir Cloud streamlines every stage of the communication process.

Connect with seamless data integration. Configure the tool to best meet your specific business needs.

Design with user-friendly document templates. Collaborate in real time to ensure smooth operations at each step. Deliver where customers want with robust, multichannel capabilities.

Analyze results for actionable insights.



Empower your teams with Elixir Cloud. Manage, personalize, and optimize communications to drive engagement and reduce costs.

#### **Proven Results**



30% savings over legacy CCM solutions with flexible, scalable pricing.



**50%** faster deployment in the cloud.



90% less downtime than other solutions.



80% faster creation & approval with configurable workspaces.



3x More cross-functional work via shared asset libraries & collaborative tools.



30-50% lower cost of ownership, with less burden on IT.



# Enterprise Capabilities, at a Price and Speed that Works for Your Organization

Elixir Cloud offers enterprise level scalability, capability, and security. But with a scalable usage-based pricing structure, it's affordable for any organization.

## Intuitive Template Design & Management

- Oreate and manage dynamic templates with user-friendly design tools.
- Ensure brand consistency across all communications with centralized template control.

#### Advanced, Easy Data Integration

- Seamlessly integrate data from multiple sources for a 360-degree view.
- Leverage real-time data to personalize communications at scale.
- Implement quickly, with less reliance on IT.

#### **Multi-Channel Delivery**

- Reach your customers where they are — email, SMS, print, web, and social media.
- Coordinate campaigns across channels for maximum impact.

## Automated Workflow Management

- Streamline your processes with automated workflows and approvals.
- Reduce errors and accelerate timeto-market for your communications.

## Personalization & Customization

- Tailor messages to individual customer preferences and behaviors.
- Increase engagement with content that speaks directly to each recipient.

## Robust Analytics & Reporting

- Gain actionable insights with comprehensive analytics.
- Monitor performance and optimize strategies in real-time.





# Elixir: The Most Innovative Communication Company You May Have Never Heard Of

Elixir has been the leader in personalized customer communications for nearly 40 years. Elixir Cloud is powerful enough to scale communications for some of the world's largest organizations. At the same time, its flexible, scalable capabilities can accelerate modern communications for smaller organizations as well.

- Nearly 40 years of experience.
- · Thousands of clients served.
- Trusted by some of the largest enterprises in the world.
- · Deep industry domain expertise.
- Highly rated support and services team.

#### Recognized as a Leader











#### **Trusted as a Partner**





















#### Take the Next Step: Transform Your Customer Engagement

Your customers are the lifeblood of your business. With Elixir Cloud, you can forge stronger connections, foster loyalty, and drive growth like never before.

#### Ready to Break Free of the Status Quo?

Stop letting outdated tools hold your business back. See how you could achieve up to 500%ROI. With Elixir Cloud, you can be up and running in weeks, not months. Let us show you how.

Schedule a Demo

